

SOP Title	Patients diverted back to GP or Primary care		
SOP Number			
Version Number	V1		
Effective Date	October 2017		
Author	Louise Croxall Matron		
Approved by			
Approval date			
Distribution			
Location			

Document Control				
Version	Date	Author	Status	Comments
V1	17 th October 2017	Louise Croxall		

SOP Objectives	To divert inappropriate attendances back to primary care
Scope	
Performance Measures	
Related Documents	

Work Instruction Diverts back to primary care

No.	Action	Responsibility
1	Sometimes patients presenting to ED can be more appropriately seen in primary care.	
2	The following can be diverted back to primary care after triage If the patients falls into one of the criteria below and a full set of observations has been performed and the NEWS is 1 or below: <ul style="list-style-type: none">• Coughs and colds• Ear Pain• Sore throat (able to swallow)• Dental Pain without facial swelling (dentist, or 111 if not registered)• Abdo pain (age < 60)• Long standing back pain (No new neurological symptoms, age < 60)• Long standing injuries (without new deterioration)• Long standing problems of over 1 month old (without new deterioration)• Atraumatic limb problem	
3	Triage category must be a priority 4 or 5	
4	If unsure always discuss with a senior doctor before making the decision and document all decisions.	
5		
6		
7		
8		