

**Flowchart for patients who leave before treatment is complete in the ED**

2<sup>nd</sup> call no reply  
Inform Nurse in charge

**For all vulnerable patients** e.g.  
Mental Health  
Frail Elderly  
Children

**Initiate flow chart on 1<sup>st</sup> call if no reply**  
**Check the toilets**



Risk assess taking into consideration presenting complaint observations, previous visits and flags and alerts.

**For all vulnerable patients**

**Risk assessment must involve Nurse in Charge and Senior Doctor**

**Consider discussion with Mental Health Liaison team**



**Concern includes all vulnerable patients:**

Attempt to make contact with a phone call to return to department.

**Datix incident**

**Request refused:** Police to do a welfare check

**For all children** share with Emergency Duty Team and fill out PLF. Document all outcomes

**No concern:**

Document in the patients notes and discharge patient. Inform GP/ Health Visitor and fill out PLF if appropriate.