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| SOP Title | | Caring for patients with mental health issues in the ED who require a gatekeeping assessment. | | | | | |
| SOP Number | |  | | | | | |
| Version Number | | V1 | | | | | |
| Effective Date | | Jan 2020 | |  | | |  |
| Author | | Louise Croxall Matron | | | | | |
| Approved by | |  | | | | | |
| Approval date | |  | | | | | |
| Distribution | |  | | | | | |
| Location | |  | | | | | |
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| Document Control | | | | | | | |
| Version | Date | | Author | | Status | Comments | |
| V1 | January 2020 | | L Croxall | | Matron |  | |
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| SOP Objectives | | To ensure that mental health patients are cared for in the most appropriate and safe environment as possible whilst in the Emergency Department. | | | | | |
| Scope | |  | | | | | |
| Performance Measures | |  | | | | | |
| Related Documents | |  | | | | | |

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| **Work Instruction -** **To ensure that mental health patients are cared for in the most appropriate and safe environment as possible whilst in the Emergency Department.** | | |
| No. | Action | Responsibility |
| 1 | Once a patient has been assessed by RAID as needing a gatekeeping assessment please inform the Matron Immediately. Duty Matron or Night Matron OOH. | Nurse in Charge |
| 2 | Assess the patient if a 1:1 is required document all actions and risk assessment. | Nurse in Charge and senior Doctor in charge |
| 3 | Make sure the environment is correct for their needs and they are being nursed in the ligature free room or another appropriate room with all risks removed from the room. | Nurse in Charge |
| 4 | Ask for RAID assessments on a regular basis (2 hourly) and re assess for 1:1’s as required documenting all actions. | Named Nurse |
| 5 | Any delays in obtaining assessment or bed allocation please escalate to Matron or Manager on call, documenting all actions taken and plans of care. | Nurse in Charge |
| 6 | Remember intentional rounding and keeping the patient and relative informed also providing regular refreshments and dietary requirements. Consider all aspects to give the patient as much privacy and dignity as possible. | Named Nurse |
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