

SOP Title	Caring for patients with mental health issues in the ED who require a gatekeeping assessment.		
SOP Number			
Version Number	V1		
Effective Date	Jan 2020		
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Approved by			
Approval date			
Distribution			
Location			

Document Control				
Version	Date	Author	Status	Comments
V1	January 2020	L Croxall	Matron	
V2	March 2022	J Robinson & S Cartwright	Matron	

SOP Objectives	To ensure that mental health patients are cared for in the most appropriate and safe environment as possible whilst in the Emergency Department.
Scope	
Performance Measures	
Related Documents	Ligature Free Risk Assessment

Work Instruction - To ensure that mental health patients are cared for in the most appropriate and safe environment as possible whilst in the Emergency Department.

No.	Action	Responsibility
1	Once a patient has been assessed by RAID as needing a gatekeeping assessment please inform the Matron Immediately. Duty Matron or Night Matron OOH.	Nurse in Charge
2	Assess the patient if a 1:1 is required document all actions and risk assessment.	Nurse in Charge and senior Doctor in charge
3	Make sure the environment is correct for their needs and they are being nursed in the ligature free room or another appropriate room with all risks removed from the room.	Nurse in Charge
4	Ask for RAID assessments on a regular basis (2 hourly) and re assess for 1:1's as required documenting all actions.	Named Nurse
5	Any delays in obtaining assessment or bed allocation please escalate to Matron or Manager on call, documenting all actions taken and plans of care.	Nurse in Charge
6	Remember intentional rounding and keeping the patient and relative informed also providing regular refreshments and dietary requirements. Consider all aspects to give the patient as much privacy and dignity as possible.	Named Nurse
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