# **The National FAA Safety Team Presents**

# Topic of the Month—November 2022 CFIT & Plan Continuation Bias

Presented to: WAFC and Friends

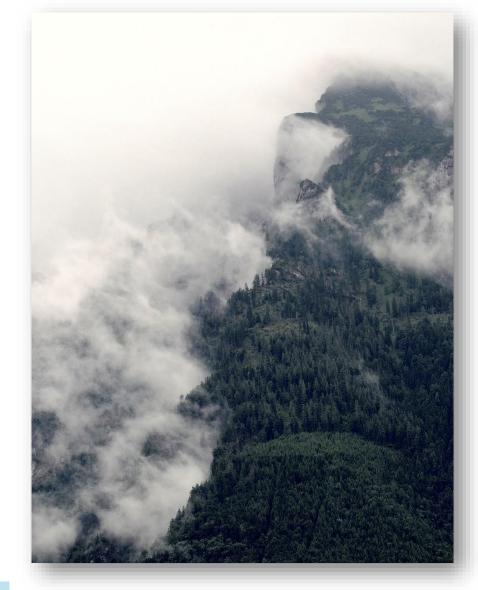
By: Stephen Bateman, CFI

Date: Monday November 14<sup>th</sup>, 2022

Produced by AFS-850
The National FAA Safety Team (FAASTeam)



### Federal Aviation Administration



### Welcome

- Steve Bateman, CFI, AOPA Director of Flying Clubs
  - Safety and Maintenance Officer, Westminster Aerobats Flying Club
  - FAASTeam lead representative, Baltimore FSDO



- Our monthly 30-minute in-and-out safety meeting based on the FAASTeam Topic of the Month
- Sponsor Acknowledgment WAFC, AOPA, FAASTeam, Baltimore FSDO
- WINGS Credit: Yes...but give me a day...
- Probably no time for questions, but send email:

steve.bateman@aopa.org



### **Check NOTAMS!**



### **Overview**

- CFIT and human biases
- What...me...biased?
- Managing the manageable
- Maintaining proficiency
  - Ah...Ah...Ah...Stayin' Alive...Stayin' Alive...



# **GAJSC, CFIT and Biases**

• The General Aviation Joint Steering Committee (GAJSC) Controlled Flight Into Terrain (CFIT) work group report suggests that human biases—particularly Plan Continuation Bias—may be significant factors in CFIT accidents.



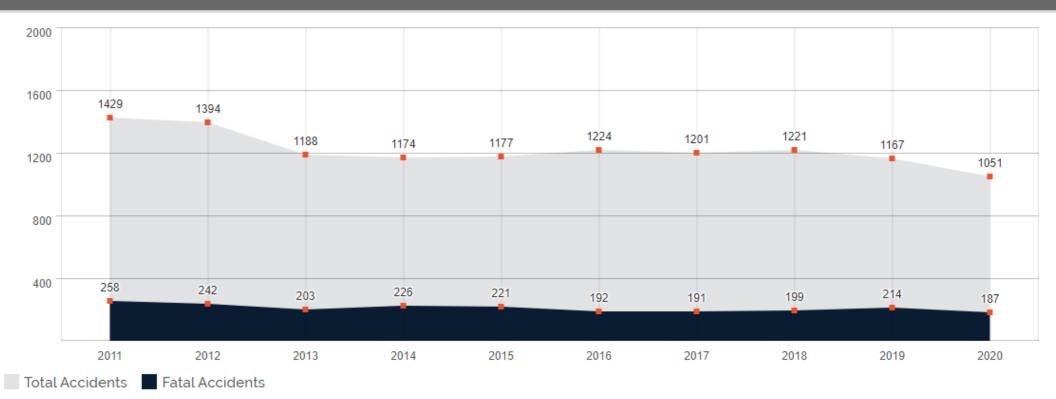
\*GAJSC – General Aviation Joint Steering Committee



### **All GA Accident Trend: 2011 – 2020:**

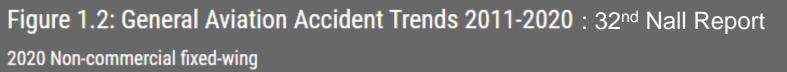
General Aviation Accident Trends 2011-2020 : 32<sup>nd</sup> Nall Report 2020 Overall Summary

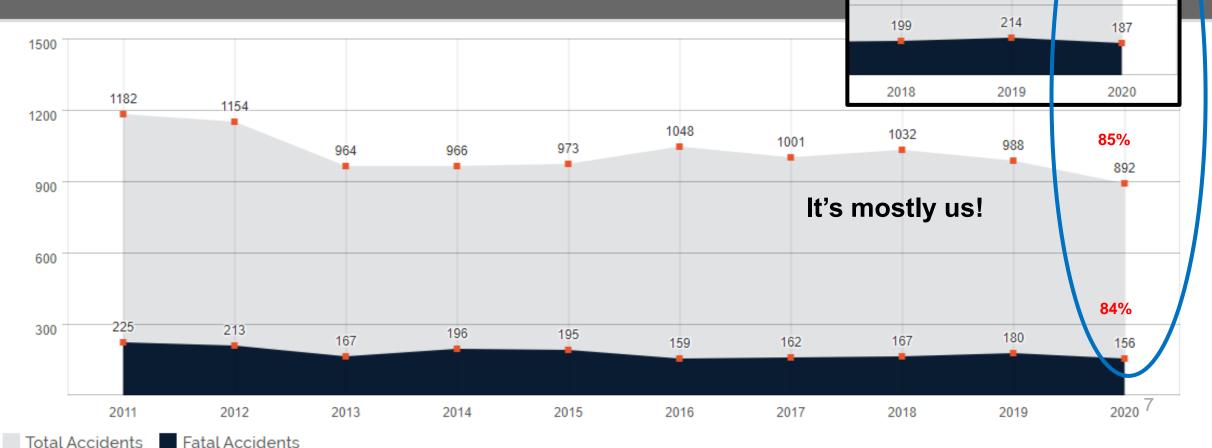






Non-Commercial Fixed-Wing Trend: 2011 – 2020





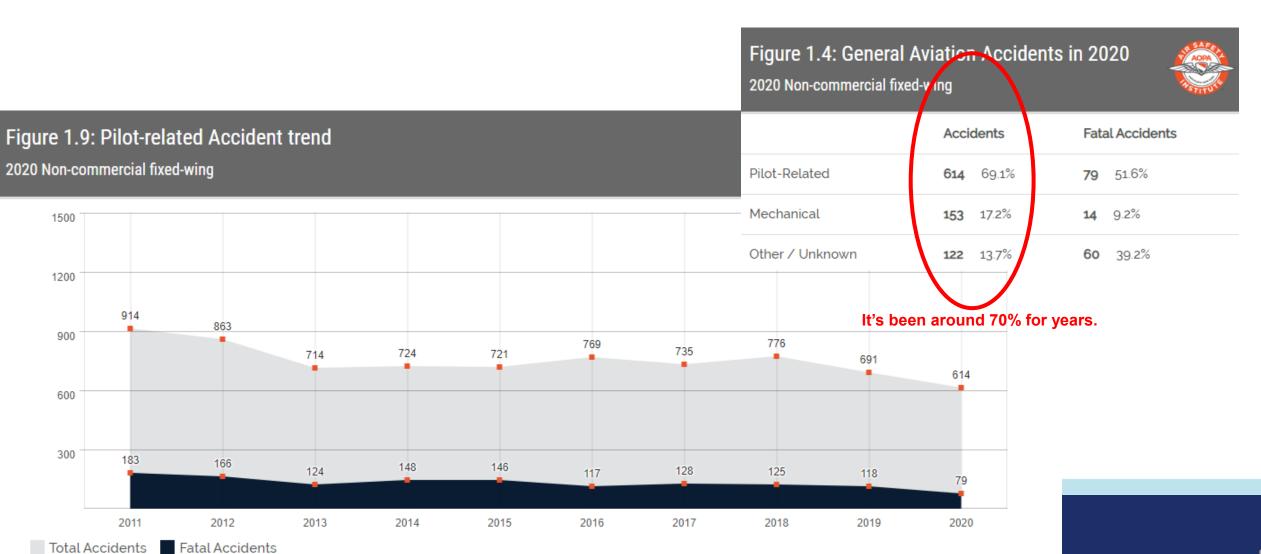
Overlay All GA

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### **Pilot Related Accidents**



VISTRA

### **Pilot Related Accidents**

- Landing dominates number of accidents, but generally survivable (not including go-around)
- 74% fatality rate if accident is weather related
- 53% fatality rate if accident on descent and approach (CFIT more likely)
- 41% fatality rate if accident due to "maneuvering"
- So...choose your accidents wisely



### Flying is fun...but being perfect can be stressful

- Mission Imperative
  - Get it done!
- Personal image
  - Competent, confident, safe
- Time pressure
  - Only so many hours in the day
- Finances, health, relationships
  - Even good things can be stressful
  - "I leave my problems on the ground when I fly..." Yeah...right!





# Managing the manageable

- You are to be honored at a prestigious dinner a 2-hour flight away
- Important to fly in...your being honored as a pilot!
- Friends and family will be there
- Business meeting before taking off...no option...must attend
- VFR weather forecasted, but system moving in



# Managing the manageable

- Business meeting ran late
- 2-hour flight @ 10 gph = 20 gall
- + 1-hour reserve = 30 gall
- Measured fuel on board = 25 gall
- Weather moving-in quicker than forecasted





# Managing the manageable

Launch with the fuel you have

Will make the start of the dinner

Done this trip before

Winds are always favorable

Call for fuel & top off

Enough fuel for the return trip

Will make the end of the dinner

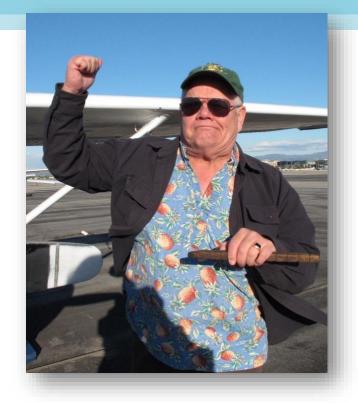
Plan a fuel and WX review stop

Tell them you'll be late

**Drive** 

Tell them you'll be late

Is this why they are honoring you?



Be the pilot they expect you to be. This is why they are honoring you!



# Winners never quit.....

- Quitters never....
- Plan the flight and ....
- You'll never get anywhere if you don't...
- When in doubt, stick to the .....

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# Winners never quit.....

- Quitters never win
- Plan the flight and fly the plan
- You'll never get anywhere if you don't keep to a plan
- When in doubt, stick to the plan

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### Winners.....

- Quitters know when to quit
- Plan the flight and change it as needed
- You'll never get anywhere if you don't update the plan
- When in doubt, think of the headlines

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#### **Plan Continuation Bias**

"The continuation of an original plan even with the availability of new information that suggests that the plan should be abandoned or at least updated."

We call this...



### It's Complicated...

Bias—a prejudice in favor of or against one thing, person or group compared with another

Plan Continuation Bias

A form of Confirmation Bias...



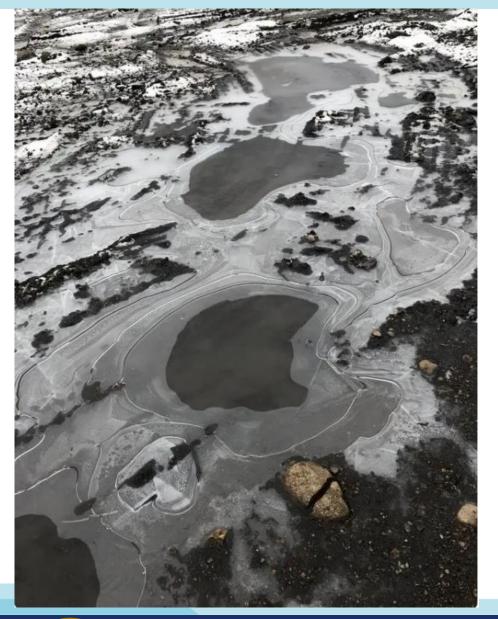


### **Confirmation Bias**

I know those three lakes...

Just where I expected them!

Actually, it's a driveway with a few puddles...!





### Pattern recognition...

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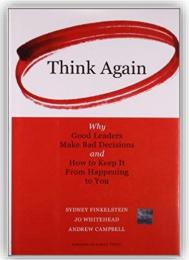
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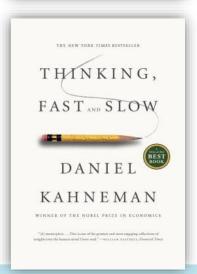
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But what if we get it wrong...?



### Interesting...





• "Important decisions made by intelligent, responsible people with the best information and intentions are sometimes hopelessly flawed."

"Think Again," Campbell, Whitehead, Finkelstein; HBR, 2008

 "Many people are overconfident, and prone to place too much faith in their intuition."

"Thinking, Fast and Slow," Farrar, Straus and Giroux; 2011

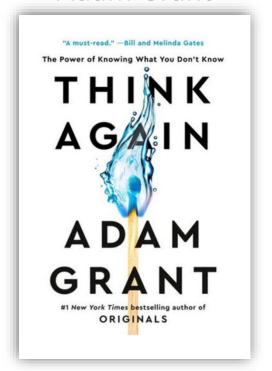


# Really Interesting...

- "Plan Continuation Bias" results from:
  - "Confirmation", and "desirability" biases
    - See what we want to see; feeling good...feels good...
  - "I'm not biased", bias
  - Over-estimating knowledge, skills, and experience
    - Who...pilots...?
- To overcome biases—think, decide and plan like an engineer...
  - Fly based on a hypothesis
  - Be willing to accept new, better, disproving data

"Being good at thinking, can make you worse at rethinking"

#### Adam Grant





### **Understanding Human Decision Making**

- Brainiac flying:
  - Why Do Good Pilots Make Bad Decisions?
  - What were they thinking? (You know best bias)
    - Memory vs. compute; cognitive reasoning; limbic highjack
  - Expand Your Horizons (learn and practice new things) = Proficiency
- The human brain doesn't naturally "consider all alternatives".
  - We are trial and error learners
- We leap to conclusions based on experience and emotions
  - Last one and most pleasant ones first
- We are heavily biased by subconscious inputs
- Reluctant to revisit initial assessment, even with more data
- Quickly shift gears to execution mode...get it done!
- Really difficult to "stop and think" once decided





### The Initial Decision is Powerful

- Dec 2021 Two aircraft leave from MNE (LA) to H35 (AR)
- Neither pilot instrument rated
- Pre-flight weather was "sketchy", but decision made to go
- Planned early diversion option to AGO
- In IMC 20-mins after take-off...looking better over there...
- The Result:
  - Weather worse than expected enroute (Strike 1)
  - Bypassed diversion option (Strike 2)
  - Entered IMC and continued (Strike 3)
  - Lead airplane impacted terrain (Out)
  - One fatality...quick final report...CEN22FA058





### The Initial Decision is Powerful... Even With Plan B



#### **Aviation Investigation Final Report**

Location: Bonnerdale, Arkansas Accident I

December 3, 2021, 18:23 Local

Aircraft: Cessna 182L

Date & Time:

Defining Event: VFR encounter with IMC

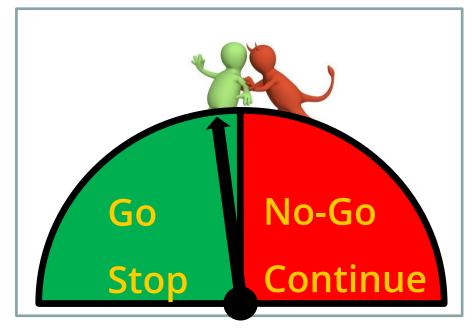
Flight Conducted Under: Part 91: General aviation - Personal

Accident Number: CEN22FA058

Registration: N182NS

Aircraft Damage: Destroyed

Injuries: 1 Fatal



#### **Initial Decision Momentum**

Plan established. Conditions worse than planned. Pilots pressed on.

Oh...so familiar, with a familiar outcome

Difficult to say no-go and even tougher to say stop



# From NTSB Final Report

#### **Probable Cause and Findings**

The National Transportation Safety Board determines the probable cause(s) of this accident to be:

The noninstrument rated pilot's improper decision to continue visual flight rules flight into instrument meteorological conditions, which resulted in spatial disorientation and a subsequent impact with terrain.

#### **Findings**

Personnel issues Decision making/judgment - Pilot

Environmental issues Below VFR minima - Decision related to condition

Personnel issues Aircraft control - Pilot

Personnel issues Spatial disorientation - Pilot



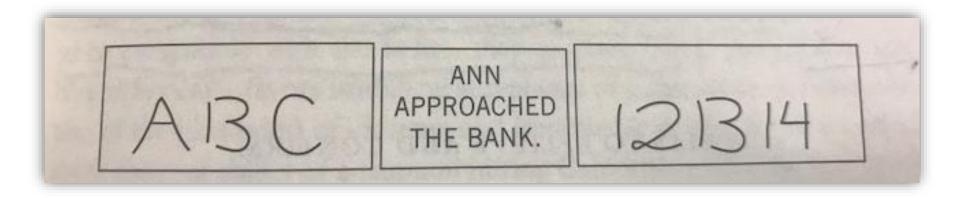
### Bias, Bias, Bias

- "Being good at thinking, can make you worse at rethinking"
- "I make decisions quickly"
  - Okay…but were they correct?
- "It is okay to fail such that you can learn from your mistakes"
  - Might work in management books, but may kill you in the air



### **Biased Intuition**

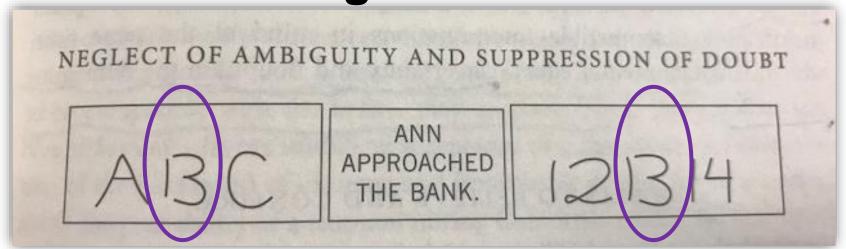
### What do you see?



What do you think Ann is doing?



### **Context Bias and Priming**



- •What were your answers? Probably A B C, and 12 13 14?
- •Middle symbol in both boxes is identical (B or 13...it depends...)
- •What was your mental picture of Ann? Probably based on recent experience...







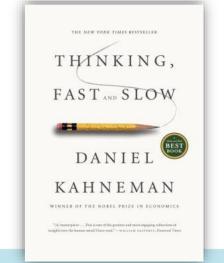


### Cognitive-Ease Bias (Primed and Easy)

•Repeated Experience
•Clean/Simple
•Primed Idea
•Good Mood
•Feels Familiar
•Feels True
•Feels Good
•Feels Effortless

Consequence: Casual, sloppy and superficial thinking

Inconsistent with aviation!





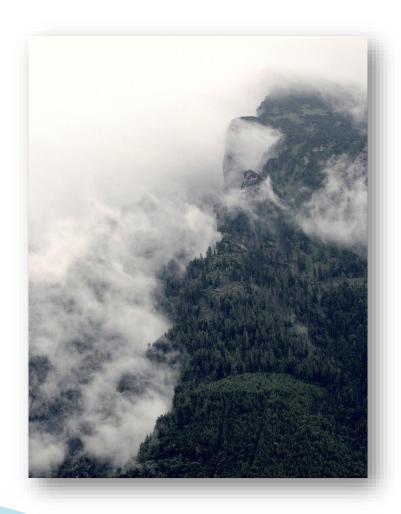
# So, what's that got to do with CFIT?

#### Mission focus

- Reject non-supportive information, even if strong
- Seek supportive information, even if weak

#### Easier to continue

- Flight is already planned to the destination
- Reluctance to use alternatives
  - May be seen as failure to complete the mission
  - Manage passenger expectations
- Delay reduces alternative options





### I would never do that!







# **Takeaways**

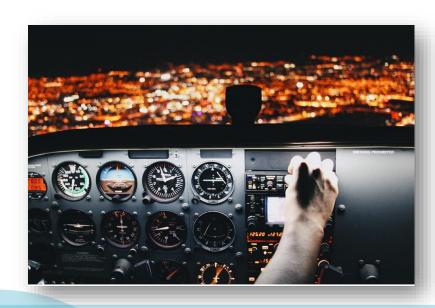
- 1. Fly the aircraft!
- 2. Recognize that any plan is immediately out of date and flawed
  - Use "all available information" to continually update





# The takeaways

- 3. Realistic preflight planning with alternative(s)
- 4. Objective in-flight plan performance assessment
  - How is it going…?
- 5. Deal with small problems before they become big ones
  - Diversion to alternate is a small problem
  - Not enough fuel to get there is a big one
- 6. Objective pilot performance assessment
  - 5. How am I doing...? How did I do...?
- 7. Maintain proficiency with WINGS





# Whose Job is Safety?





# Not My Job, Mate...





# Safety Management Systems (SMS) Coming to General Aviation

# FAA General Aviation Safety Outreach Initiative

The FAA General Aviation (GA) Safety Outreach Initiative is intended to increase the GA community's awareness of safety management practices that could elevate their overall safety performance. It specifically involves 14 CFR parts 61, 65, 91, 91k, 101, 103, 105, 107, 125, 133, 135, 137, 141, 142, 145, and 147.

The primary goals of the FAA GA Safety Outreach Initiative include:

- Increase the GA community's awareness of the Safety Attributes and the benefits of applying them
- Increase Air Operators' and Air Agencies' participation in the Safety Management
   System Voluntary Program (SMSVP)

Reaching these goals will result in a desired outcome of a lower accident and incident rate in the GA community.



https://www.faa.gov/about/initiatives/gasafetyoutreach



# **Learning Points:**

- Human biases are patterns of reasoning that assess the value of information according to *preconceived* beliefs
- Plan Continuation Bias is a form of Confirmation Bias that features pressing on with a plan even when presented with (new) information that suggests that the plan should be modified. It gets stronger as we near completion of the activity (for example, nearing the planned destination)
- Realistic pre-flight planning must objectively consider aircraft and pilot capabilities, route and weather challenges, and alternative destinations
- Regular objective pilot performance assessments should be made in consultation with a Flight Instructor
- Objective in-flight "how-goes-it?" assessments should be performed in order to influence en-route decision making with respect to continuing, modifying, or abandoning the plan...and providing the opportunity to "break-the-chain"



# Have you earned your WINGS?

- Proficient Pilots are:
  - Confident
  - Capable
  - Safe
- WINGS will keep you on top of your game





# **Proficiency and Peace of Mind**

- Fly regularly with your CFI
- "Revert to training"...only works if...?
  - a) You've seen it before
  - b) You've done it recently
- Practice, practice...
  - Get in your head
  - ...and keep it there...
- Document in WINGS

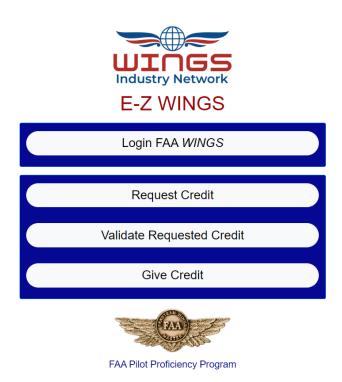






# WIN – Wings Industry Network

- Making it easier to navigate faasafety.gov
- More info here: <a href="https://www.wingsindustry.com/ez-wings">https://www.wingsindustry.com/ez-wings</a>
- From any browser:
  - http://www.ezwings.net/
- USE IT!!!





# Thank you for attending

You are vital members of our GA safety community











### **Next Month's TOM...**

# The National FAA Safety Team Presents



Federal Aviation Administration

#### Topic of the Month – December Aircraft Performance Calculation

Presented to: WAFC and Friends

By: Stephen Bateman, CFI

Date: Monday December 12th, 2022

Produced by:

The National FAA Safety Team (FAASTeam)

